

Creating a Member login to the AultCare website

Open a web browser and go to www.aultcare.com

Click on [Create a Log In](#) link at the bottom left of the screen.

The screenshot shows the AultCare website homepage. At the top left is the AultCare logo and the date "Friday, October 16, 2009". At the top right is the slogan "The AultCare Advantage" with the tagline "Caring Professionals • Caring Providers • Caring People Caring About Your Health".

The main content area is divided into three columns:

- AultCare Members:** Features a photo of a family and the text "Prospective or Existing Members Click Here".
- AultCare Employers:** Features a photo of a man on a phone and the text "Prospective or Existing Members Click Here".
- AultCare Providers:** Features a photo of a doctor and the text "Prospective or Existing Providers Click Here".

On the left side, there is a "Swine Flu FAQs" section with the text "Trust the AultCare Advantage for your Health and Wellness" and the "AULTMAN cares" logo. Below this is a "Why AultCare?" section with "myAultCare" and the instruction "AultCare members, providers, employers or vendors, please log in below". There are input fields for "User Name" and "Password", and a "Submit" button. A "Forgot Your Login?" section contains a "Create a Log In" link highlighted with a red box.

At the bottom, there are several accreditation and award logos: "NCCA ACCREDITATION FULL PPO Product", "CERTIFIED CORE HEALTH PLAN A CAQH Initiative", and "Customer Care #1 AultCare". Below these are navigation links: Site Directory, About AultCare, Related Products, AultGroup, Individual Coverage, Web Disclaimer, Privacy Policy, and Aultman Hospital.

The footer contains the address "AultCare • 2600 Sixth Street SW, Canton, Ohio 44710", copyright information "Copyright ©2006 AultCare", a "Contact Us" link, and "AultHealth Newsletter".

Click on [I am an AultCare Member link](#)



Friday, October 16, 2009

The AultCare Advantage

Caring Professionals • Caring Providers • Caring People
Caring About Your Health

Please select your user role:

- I am an AultCare Member**
- I am an AultCare Employer
- I am an AultCare Provider
- I am an AultCare Vendor
- I am an AultCare Broker
- I am a NON-AultCare Member

HOME

AultCare is Available, Adaptable and Affordable

Trust the AultCare Advantage for your Health and Wellness

Why AultCare?

myAultCare
AultCare members, providers, employers or vendors, please log in below


User Name


Password

Forgot Your Login?

Create a Log In

 Site Directory

 About AultCare

 Related Products

 AultCare Group

 Individual Coverage

 Web Disclaimer

 Privacy Policy

 Aultman Hospital

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Contact Us

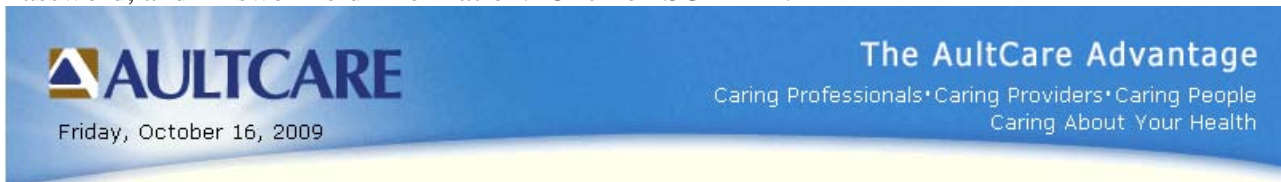
AultHealth Newsletter

Sample Insurance Card

XYZ COMPANY	
MEMBER: 00 JOE EXAMPLE	
Group Number:	11111
Member ID #:	001122334455E
Effective Date:	01/01/2000
OFV CO-PAY	\$10.00
SPV CO-PAY	\$20.00
COVERAGE: SINGLE	
<small>Rx Claims Processor: PDM Inc. Rx Group# 9999999 Bin# 000000 To the RPh: for adjudication assistance call 1-800-555-2222</small>	

For the Policy Holder: Enter member information exactly as it appears on your Insurance Card. Then enter your Birth Date, Social Security, Email, Username, Password, and Answer field information. Click on SUBMIT.

For the dependent/spouse of the Policy Holder: Enter the Member ID exactly as it appears on the Insurance Card. Then enter your First Name, Last Name, Birth Date, Email, Username, Password, and Answer field information. Click on SUBMIT.



HOME

AultCare is Available,
Adaptable and Affordable

Trust the AultCare
Advantage for
your Health and Wellness

Why AultCare?

myAultCare
AultCare members, providers,
employers or vendors,
please log in below

User Name

Password

Please complete the following:

Create a Login Instructions

* indicates a required field

Member ID (on card): * 123456789E

Re-Enter Member ID (on card): * 123456789E

First Name: * First

Last Name: * Last

Birth Date (MM/DD/YYYY): * 01 / 01 / 2000

Re-Enter Birth Date (MM/DD/YYYY): * 01 / 01 / 2000

Last 4 digits of your SSN: * 1234

Re-Enter Last 4 digits of your SSN: * 1234

Email: * emailaddress@email.com

Re-Enter Email: * emailaddress@email.com

Requested User Name: * Username

Password must contain at least one letter and one number and be at least 8 characters in length.

Password: *

Re-enter Password: *

Reminder Question: * Maiden name of your mother? ▾

Answer: * Smith

If your information can not be authenticated you will be directed as to what information is not correct and give you the chance to correct what you typed or notify AultCare of the discrepancy.

If we could not validate your Member ID you will see the screen below. Re-enter the Member ID as it appears on your insurance card and click the submit button.

The screenshot shows the AultCare website interface. At the top, the AultCare logo is on the left, and the text "The AultCare Advantage" is on the right, with the tagline "Caring Professionals • Caring Providers • Caring People" and "Caring About Your Health". The date "Wednesday, March 28, 2007" is displayed below the logo.

In the center, a red error message reads: "The Member ID you entered does not match our records." Below this message are two input fields: "Member ID:" and "Re-Enter Member ID:". A "Submit" button is located below the second field.

To the left of the main content area, there are several navigation links: "HOME", "Why AultCare?", "myAultCare" (with a sub-link "AultCare members, providers, employers or vendors, please log in below"), "Forgot Your Login?", and "Create a Log In". A "Submit" button is also present at the bottom of this section.

In the center-right, there is a preview of an insurance card. The card features the AultCare logo and the text "XYZ COMPANY". The card details are as follows:

MEMBER:	00 JOE EXAMPLE
Group Number:	11111
Member ID #:	001122334455E
Effective Date:	01/01/2000
OFV CO-PAY	\$10.00
SPV CO-PAY	\$20.00

At the bottom of the card, it says "COVERAGE: SINGLE" and "Rx Claims Processor: PDM Inc. Rx Group# 9999999 Bin# 000000 To the RPh: for adjudication assistance call 1-800-555-2222".

At the bottom of the page, there is a navigation bar with icons and links for "Site Directory", "About AultCare", "Related Products", "Aultra Group", "Individual Coverage", "Web Disclaimer", "Privacy Policy", and "Aultman Hospital". The footer contains the address "AultCare • 2600 Sixth Street SW, Canton, Ohio 44710", the copyright notice "Copyright ©2006 AultCare", and a "Contact Us" link.

If we could not validate your First Name you will see the screen below. If you entered your first name incorrectly re-enter your first name and click the submit button. If you typed your first name correctly hit the Process button to notify AultCare of this discrepancy in our records.

The screenshot shows the AultCare website interface. At the top left is the AultCare logo and the date "Wednesday, March 28, 2007". At the top right is the slogan "The AultCare Advantage" with the tagline "Caring Professionals • Caring Providers • Caring People Caring About Your Health".

In the center, a red error message reads: "The First Name you entered does not match our records for the Member ID you entered." Below this, a red instruction says: "If what you entered below is correct please click on the PROCESS button below to notify AultCare of this discrepancy." The form contains three input fields: "First Name" (containing "First Name"), "Member ID" (containing "123456789E"), and "Re-Enter Member ID" (containing "123456789E"). A blue link below the form says "Click Here to request a new Insurance Card with Member ID".

On the left side, there are navigation links: "HOME", "Why AultCare?", "myAultCare" (with a sub-note about logging in), "Forgot Your Login?", and "Create a Log In". Each link has a corresponding "Submit" button.

At the bottom, there is a horizontal menu with icons and labels for: "Site Directory", "About AultCare", "Related Products", "Aultra Group", "Individual Coverage", "Web Disclaimer", "Privacy Policy", and "Aultman Hospital". The footer contains the address "AultCare • 2600 Sixth Street SW, Canton, Ohio 44710", the copyright "Copyright ©2006 AultCare", and a "Contact Us" link.

If we could not validate your Last Name you will see the screen below. If you entered your last name incorrectly re-enter your last name and click the submit button. If you typed your first name correctly hit the Process button to notify AultCare of this discrepancy in our records.

The screenshot shows the AultCare website interface. At the top left is the AultCare logo and the date "Wednesday, March 28, 2007". At the top right is the text "The AultCare Advantage" with the tagline "Caring Professionals • Caring Providers • Caring People Caring About Your Health".

The main content area features a navigation menu on the left with links for "HOME", "Why AultCare?", "Forgot Your Login?", and "Create a Log In". The "HOME" section includes the text "AultCare is Available, Adaptable and Affordable" and "Trust the AultCare Advantage for your Health and Wellness". The "Why AultCare?" section has a sub-section "myAultCare" for members, providers, employers, or vendors, with a "User Name" field and a "Password" field. The "Forgot Your Login?" section has a "Submit" button. The "Create a Log In" section has a "Submit" button.

The central area displays an error message in red text: "The Last Name you entered does not match our records for the Member ID you entered." Below this, it says "Make sure there are no commas, periods, dashes, etc. if they are not listed on your insurance card." and "If your card lists JR, SR, II, III after your last name be sure to enter that here." Further down, it instructs: "If what you entered below is correct please click on the PROCESS button below to notify AultCare of this discrepancy." Below this text are three input fields: "Last Name: Last Name", "Member ID: 123456789E", and "Re-Enter Member ID: 123456789E". A "Submit" button is positioned below the "Re-Enter Member ID" field. A link "Click Here to request a new Insurance Card with Member ID" is also present.

At the bottom of the page, there is a footer with navigation links: "Site Directory", "About AultCare", "Related Products", "Aultra Group", "Individual Coverage", "Web Disclaimer", "Privacy Policy", and "Aultman Hospital". The footer also contains the address "AultCare • 2600 Sixth Street SW, Canton, Ohio 44710", the copyright "Copyright ©2006 AultCare", and a "Contact Us" link.

The following screen will display when your information has been successfully authenticated.
Enter the username and password that you just created to view member information.

