

FAQS Regarding AultCare and NPI

Electronic NPI Questions:

- Has your NPI implementation plan changed at all due to the Announcement of the NPI Contingency Plan?

AultCare will accept 837 files with NPI as long as the provider has gone through testing ahead of time. Contact AultCare-IS@aultcare.com to test. AultCare will continue to accept 837 files.

- What date will you mandate NPI only on the electronic claims?

Given the NPI Contingency plan option, AultCare has not established a mandated NPI date.

- Do you want the legacy provider ID on the claims with NPI after 5/23/2007? If yes, for how long?

AultCare will continue to accept the legacy provider ID when supplied. The in-house 837 processing logic can accommodate both identifiers.

- When will NPI be accepted on electronic claims?

AultCare will accept 837 files with NPI as long as testing has been completed before a production file is sent.

- When will you start passing back NPI in reports and remit files?

835 files are currently returning NPI values when this value is available in the in-house claims system. Not all of the NPI codes have been gathered, so not every 835 file will contain an NPI value.

Paper NPI Questions:

- Are you accepting the new 1500 claim form yet?

Yes, AultCare is accepting the new claim form.

- Are you accepting the NPI on the new claim form yet? Is the legacy ID still required as well as the NPI?

Yes, AultCare is accepting NPI numbers on the new 1500 claim form. AultCare's legacy number is the provider's tax ID plus a suffix. The tax ID will continue to be supplied in box 25 on the new form. The suffix is not required but is very helpful and can be supplied in box 25. If your software will not allow the suffix to be supplied in box 25, use EI or G2 as the qualifier in box 24I with the tax ID and suffix in box 24J.

- Are you mandating the new 1500 claim form? If so what date is it mandated for?

No.

- Are you mandating the NPI on paper claims? If so what date is it mandated for?

No.