



Physician & Hospital Information Validation

** The web-based directory is updated daily.*

**The printed directory is updated yearly.*

AultCare receives information for the web-based provider directory from a variety of sources, including the network provider. We confirm the accuracy of this information during the initial credentialing and again every **three** years during re-credentialing. It is possible that some of this information may change in between that period, and AultCare may not receive notice of the change. Therefore, we encourage you to confirm information directly with the provider's office, or by calling Customer Service at the number on your ID card.

Below we explain each field in the web-based provider directory:

Name—this information is reported by the provider and is updated at least every three years and whenever changes are reported to AultCare/PrimeTime Health Plan.

Gender—this information is reported by the provider and is updated at least every three years.

Hospital affiliation is the list of network hospitals where the physician provides services.


Specialty describes the field of medicine or area of expertise of the provider.

Languages Spoken identifies the languages the provider has the capability of communicating in when caring for patients.

Board Certification

When a health care provider is board certified, it means that he or she has applied for and been awarded certification from the American Board of Medical Specialties (ABMS), American Osteopathic Association, or other recognized boards. To become board certified, a physician must:

- Graduate from an accredited professional school
- Complete a specific type and length of training in a specialty
- Practice for a specified amount of time in that specialty
- Pass an examination given by the professional specialty board

Board certification is a voluntary process. Most certifying boards now require physicians to be recertified at specified intervals. If you would like more information about your physician's board certification, you may visit the ABMS website at www.abms.org .

Accepting New Patients indicates whether the provider is able to add new patients to the group he or she is currently caring for.

Networks identifies the AultCare products the provider participates in. If you are not sure of the type of product you have, contact Customer Service for help.

Hospital Accreditation means a voluntary review of the hospital's systems and processes for delivering safe and effective quality health care services. AultCare requires all of its network hospitals to obtain accreditation by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).