

FRAUD, WASTE, AND ABUSE

AultCare is committed to stopping fraud, waste, and abuse. You can help us prevent fraud, waste, and abuse by anonymously reporting malpractice without fear of retaliation to the FWA hotline, online, or AultCare's FWA officer.

EXAMPLES OF FRAUD, WASTE, AND ABUSE



- » Services rendered at an unlikely location
- » Services not matching diagnosis
- » Charges or bills for services that were not provided
- » Identical prescriptions from multiple providers
- » Frequently lost prescriptions or durable medical equipment
- » Sharing of insurance cards

HOW TO REPORT FRAUD, WASTE, AND ABUSE



FWA Hotline

1-866-307-3528



FWA Website

<https://aultcare.ethicspoint.com>



AultCare's FWA Officer

Kari Lab, klab@aultcare.com



You have the right to assistance and information in your language at no cost. To speak with an interpreter, call 330-363-6360 (TTY 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 330-363-6360 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電330-363-6360 (TTY : 711) 。 AultCare/Aultra complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

CONTACT US

330-363-6360 | 1-800-344-8858 (TTY: 711)

www.aultcare.com

you
matter