



Frequently Asked Questions (For Members with the OptumRx Benefit)

How can I purchase FDA-authorized OTC (over-the-counter) at-home COVID-19 tests without any out-of-pocket expense or having to submit for reimbursement?

AultCare's preferred OTC retailers for at-home COVID-19 tests are Kinney Drugs, Sam's Club, Walgreens, and Walmart, where there will be no upfront cost and no requirement to submit for reimbursement. To get an OTC at-home COVID-19 test(s) at no upfront cost to you, you must make your purchase at the in-store Kinney Drugs, Sam's Club, Walgreens, and Walmart Pharmacy counter. Please be sure to bring your member ID card with you.

What happens if I purchase OTC at-home COVID-19 tests at the front-of-store checkout of the preferred retailer or online instead of at the pharmacy counter?

If you purchase OTC at-home COVID-19 tests at a Kinney Drugs, Sam's Club, Walgreens, and Walmart front-of-store checkout, you may submit your purchase receipt for reimbursement for a maximum reimbursement of \$12 per test. Many OTC at-home COVID-19 tests are sold as a 2-pack, which means the test pack would be reimbursed at \$24 (\$12 for each test).

Members with an individual or employer group health plan may submit a receipt for reimbursement. All eligible members may submit receipts through a reimbursement form. This form is found on the COVID-19 Information page on the AultCare website.

What happens if I purchase OTC at-home COVID-19 tests at a store that is not a preferred retailer?

Any AultCare member may purchase an FDA-authorized OTC at-home COVID-19 test at any in-store or online retailer. You may submit your purchase receipt for reimbursement for a maximum reimbursement of \$12 per test. Many OTC at-home COVID-19 tests are sold as a 2-pack, which means the test pack would be reimbursed at \$24 (\$12 for each test).

Members with an individual or employer group health plan may submit a receipt for reimbursement. All eligible members may submit receipts through a reimbursement form. This form is found on the COVID-19 Information page on the AultCare website.

How do I know if the AultCare preferred retailer has OTC at-home COVID-19 tests available?

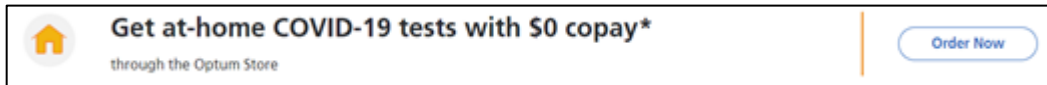
Due to high demand, in-store associates cannot verify over the phone if COVID-19 tests are in stock.

Visit walmart.com, samsclub.com, or walgreens.com or use their mobile apps to check your local in-store inventory.

Can I purchase an OTC at-home COVID-19 test online with OptumRx?

Members may order at-home COVID-19 tests online through the Optum Store for a \$0 copay.

Members may visit www.optumrx.com and sign into their online member account. Find the 'Get at-home COVID-19 test with \$0 copay button and click the 'Order Now' link. If you are viewing the website on a mobile device, you may need to scroll down to find this information.



Can I purchase an OTC at-home COVID-19 test that costs more than \$12?

Yes. If you get an FDA-authorized test at an in-store Kinney Drugs, Sam's Club, Walgreens, and Walmart Pharmacy counter, you will not need to pay anything out-of-pocket. At any other location, you may purchase an FDA-authorized test, but you will only be reimbursed at a maximum of \$12 per test.

How many OTC at-home COVID-19 tests can be purchased at one time?

If you qualify for this program, your plan will reimburse up to 8 tests every 30 days for each covered member under your plan. You may purchase up to 8 tests per covered member at one time, unless other limits apply or as tests are available.

Which OTC at-home COVID-19 tests are part of this program?

Below is a list of test kits eligible for reimbursement. The qualified product must have FDA emergency use authorization (EUA).

Product ID	Product Label	Product ID	Product Label
11877001140	Binaxnow Cov Kit Home Tes	82607066028	Flowflex Kit Test
16490002574	Clinitest Kit Self-Tst	56362000589	IHealth 2-pk Kit Covid-19
00111070752	Covid-19 At-Kit 1 Pack	56362000590	IHealth 5-pk Kit Covid-19
00111070772	Covid-19 At-Kit 4 Pack	08337000158	Inteliswab Kit Covid-19
56964000000	Ellume Covid19 Kit Home Te	60006019166	On/Go Covid Kit Antigen
50021086001	Ellume Cov19 Kit Home Tes	14613033972	Quickvue Hom Kit Covid-19
82607066026	Flowflex Kit Home Tst	14613033968	Quickvue Hom Kit Covid-19
82607066027	Flowflex Kit Test		

How do I get reimbursed for OTC at-home COVID-19 tests?

You will need to submit a reimbursement form, including a receipt showing the date you purchased the OTC at-home COVID-19 test(s), as well as their cost(s).

Members with an individual or employer group health plan may submit a receipt for reimbursement. All eligible members may submit receipts through a reimbursement form. This form is found on the COVID-19 Information page on the AultCare website.

If you have questions, call the number on the back of your member ID card.

How long will it take to receive my reimbursement?

Typically, reimbursements are dispersed within 10-20 days. To help avoid delays, it is a good idea to make sure you complete all requested information.

How many OTC at-home COVID-19 tests can I get reimbursed for?

You can get reimbursed for up to 8 OTC at-home COVID-19 tests per covered member every 30 days. Some test kits contain 2 tests per kit. Both of those tests count toward the limit of 8 every 30 days. So, if you get 4 test kits with 2 tests in each kit, that equals the 8 tests every 30 days.

Do I need to get a doctor's prescription for reimbursement for an OTC at-home COVID-19 test purchased after January 15?

No, a physician's prescription is not required for reimbursement.

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