Dexcom - Recall of Dexcom G6 and G7 receivers

 On July 17, 2025, Dexcom announced a recall of its Dexcom G6 and G7 glucose monitoring receivers because a problem with the speaker may cause it to fail to make an alert sound when blood sugar is dangerously low or high.

Product Description	NDC#	Unique Device Identifier (UDI)/Model	Lot/Serial Numbers
Dexcom G6 Receiver Device	8627-0091-11	STK-FM-001 (MT27408-1)	00386270003232
		STK-FR-001 (MT27408-1)	00386270003225
Dexcom G7 Receiver Device	8627-0078-01	STK-AT-011 (MT26403-0)	00386270002198
		STK-AT-012 (MT26403-0)	00386270002518
		STK-AT-013 (MT26403-0)	00386270002525
		STK-GT-001 (MT26403-1)	00386270004291
		STK-GT-008 (MT26403-5)	00386270004260
		STK-GT-013 (MT26403-1)	00386270002273
		STK-GT-019 (MT26403-4)	04595986293080
		STK-GT-100 (MT26403-2)	00386270002020
		STK-GT-109 (MT26403-2)	00386270002129
		STK-GT-113 (MT26403-3)	00386270003638

- The Dexcom G6 and G7 receivers are part of continuous glucose monitoring systems that help people with diabetes track glucose levels in real time. The receiver issues alerts when blood sugar is too high or too low. These devices may be used at home or in health care facilities.
- Whether or not a receiver is affected, a patient should test his receiver's speaker
 every time he charges it. The patient can also re-test the sound at any time using the
 device menu. If the speaker does not beep when a patient tests it, the patient should
 contact Dexcom right away. If the speaker beeps, be mindful that it may still fail
 without warning in the future.
- The use of affected product may cause serious adverse health consequences, including seizures, vomiting, loss of consciousness, and death.
- There have been at least 56 reported injuries. There have been no reports of death.
- To determine if a replacement receiver is needed, patients should visit dexcom.com/checkreceiver.
- Contact Dexcom by phone at 1-844-478-1600 for questions regarding this recall or to request a free replacement receiver.