



Utilization Management



AultCare's Utilization Management team prospectively reviews select health services and works with the member's provider to ensure care is timely, appropriate, and necessary.

Utilization Management works to control healthcare costs through meticulous management of healthcare resources. By managing healthcare resources, Utilization Management ensures members receive the most medically appropriate and cost-effective healthcare to improve their medical and behavioral health outcomes.

The Utilization Management staff makes medical necessity determinations based on established criteria. The criteria used to make these determinations is available to providers.

Additionally, the Utilization Management team can help members transition to in-network providers when necessary.

Utilization Management is responsible for monitoring the use of healthcare services before the services are delivered to confirm all services are:

- ✓ Provided at an appropriate level of care and place of service.
- ✓ Included in the member's benefit plan and are appropriate, timely, and cost-effective.
- ✓ Correctly documented to facilitate accurate and timely reimbursement.

Contact Us

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