



2022

## PHARMACY *Information*



- ..... AultCare accepts both primary and secondary plans at the pharmacy counter. If you have primary and secondary coverage, present both ID cards to your pharmacist.
- ..... If you are using a prescription medication coupon, discount, or other manufacture assistance programs, the discount amounts applied to your speciality medication or other qualified medication will not apply toward your deductible or out-of-pocket maximum.
- ..... Review your formularies and tiers to learn which Preventive Maintenance drugs have a zero dollar copayment.
- ..... As a reminder, specialty medications have a 30-day supply limit and they must be filled at either Gentry Specialty Pharmacy or Optum Specialty Pharmacy.
- ..... Please show your most current ID card at your pharmacy as it contains important new pharmacy information to process prescriptions.
- ..... For updated information regarding pharmacy documents, formularies, benefits, and specialty pharmacies, please visit [www.aultcare.com/pharmacy-services](http://www.aultcare.com/pharmacy-services).



**Questions about your pharmacy information? *Our team is here for you.***

**AultCare: 330-363-6360 or 1-800-344-8858 (TTY: 711)**

**Hours of Operation: Monday - Friday 7:30 am - 5:00 pm EST**

# Important 2022 AultCare Pharmacy Information



PO Box 6910  
Canton, OH 44706

Important Plan Information.

English - If you, or someone you are helping, have questions about AultCare/Aultra you have the right to get help and information in your language at no cost. To speak with an interpreter, call Local: 330.363.6360 Outside Stark County: 1.800.344.8858 TTY Local: 711 Outside Stark County: 711 Spanish - Español - Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca AultCare/Aultra tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al Local : 330.363.6360 Fuera del condado de Stark : 1.800.344.8858 TTY Local : 711 Fuera del condado de Stark : 711 Chinese - 中文- 如果您，或是您正在協助的對象，有關於 AultCare/Aultra 保險公司方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話本地：330.363.6360 斯塔克縣外：1.800.344.8858 TTY 線本地：711 斯塔克縣外：711

AultCare/Aultra complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.