The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. Please read the FEHB Plan brochure (RI 73-699) that contains the complete terms of this plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the FEHB Plan brochure. Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can get the FEHB Plan brochure at www.aultcare.com/fehb, and view the Glossary at www.aultcare.com/fehb. You can call 330-363-6360 or 1-800-344-8858 to request a copy of either document.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 / Self Only \$0 / Self Plus One \$0 / Self and Family	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Network</u> medical and prescription services are not subject to a <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	\$6,850 / Self \$13,700 / Self Plus One \$13,700 / Self and Family	The <u>out-of-pocket limit</u> , or catastrophic maximum, is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, penalties, Prescription medication coupon, discount, or other manufacturer assistance programs for Specialty or other qualified medications (effective 04/01/2021), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.aultcare.com/fehb</u> or call 330-363-6360 or 1-800- 344-8858 for a list of <u>network</u> <u>providers.</u>	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a provider in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$30 <u>copayment</u> /visit	Not covered	None	
If you visit a health care	<u>Specialist</u> visit	\$40 <u>copayment</u> /visit	Not covered	None	
provider's office or clinic	Preventive care/screening/ immunization	No cost share	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your provider if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
lf you have a test	Diagnostic test (x-ray, blood work)	\$50 <u>copayment</u> /visit	Not covered	None	
	Imaging (CT/PET scans, MRIs)	\$50 <u>copayment</u> /visit	Not covered	Preauthorization required for certain radiology studies.	
If you need drugs to treat your illness or condition More information about	Preventive Maintenance List (1 <sup>st</sup> Tier)	Retail or Mail order: \$0 copayment/prescription		A 34-day supply is available at the retail pharmacy. A 90-day supply may be obtained through the mail order program. A 30-day supply of Specialty/Limited	
prescription drug coverage is available at www.aultcare.com/fehb.	Most Preferred Generic drugs (2 <sup>nd</sup> Tier)	<b>Retail:</b> \$10 <u>copayment</u> /prescription <b>Mail order:</b> \$27 <u>copayment</u> /prescription		Distribution medications are fillable through AultCare's preferred specialty pharmacies only. Effective 04/01/2021, Prescription	

		What You Will Pay		Limitationa Exacutiona 8 Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Preferred Brand / Preferred Generic drugs (3 <sup>rd</sup> Tier)	Retail: \$20 <u>copayment</u> of whichever is greater, up to Mail Order: \$55 <u>copaym</u> whichever is greater, up to	o a \$350 maximum <u>ent</u> or 25% <u>coinsurance</u> ,	medication coupon, discount, or other manufacturer assistance programs for Specialty or other qualified medications will not apply toward your <u>Deductible</u> or <u>Out-of-</u> <u>Pocket Maximum</u> . If a prescription drug is purchased without using your card, AultCare will pay up to the <u>allowed amount</u> . Certain	
	Non-Preferred Brand / Non- Preferred Generic drugs (4th Tier)	Retail: \$45 <u>copayment</u> of whichever is greater, up to Mail Order: \$120 <u>copay</u> whichever is greater, up to	o a \$350 maximum <u>ment</u> or 45% <u>coinsurance,</u>	classes of medications require a Prior Authorization or Step Therapy. For a complete list of these medications please visit the AultCare website at <u>www.aultcare.com</u> .	
	Brand and Generic Specialty Medications (5 <sup>th</sup> Tier)	Mail Order:\$125 copaymentor 20% coinsurance,whichever is greater, up to a \$350 maximumRetail:\$20 copaymentor 30% coinsurance,whichever is greater, up to a \$350 maximum		Once your <u>out-of-pocket maximum</u> is reached, your <u>copayment</u> will be \$0.	
	FreeStyle Libre (continuous glucose monitoring device)				
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$200 <u>copayment</u>	Not covered	Preauthorization required for certain surgical procedures.	
surgery	Physician/surgeon fees	\$50 <u>copayment</u> per physician per day	Not covered	None	
	Emergency room care	\$125 <u>copayment</u> /visit	\$125 <u>copayment</u> /visit	Emergency Room Copayment waived if admitted. Charges from an <u>Out-of-Network</u> <u>Provider</u> may be subject to <u>balance billing</u> .	
If you need immediate medical attention	Emergency medical transportation	No cost share	No cost share	Charges from an <u>Out-of-Network Provider</u> may be subject to <u>balance billing</u> . <u>Preauthorization</u> is required for non- emergent ambulance transportation.	
	<u>Urgent care</u>	\$125 <u>copayment</u> /visit	\$125 <u>copayment</u> /visit	Urgent Care Copayment waived if sent to the ER. Charges from an <u>Out-of-Network</u> <u>Provider</u> may be subject to <u>balance billing</u> .	

\* For more information about limitations and exceptions, see the FEHB Plan brochure RI 73-699 at www.aultcare.com/fehb.

		What You Will Pay		Limitations Evagations 8 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital	Facility fee (e.g., hospital room)	\$150 <u>copayment</u> /day, up to a maximum \$600 per admission	Not covered	Preauthorization is required. A penalty up to \$500 may apply for failure to obtain preauthorization.
stay	Physician/surgeon fees	\$50 <u>copayment</u> per physician per day	Not covered	None
If you need mental health, behavioral health, or substance	Outpatient services	Benefits paid based on the corresponding medical benefit.	Not covered	Services for Mental Health, Behavioral Health, or Substance Abuse are payable on the same basis as any other illness. <u>Preauthorization</u> is required for Partial Hospitalization and Intensive Outpatient programs.
abuse services	vices Inpatient services per admission		Not covered	Preauthorization is required. A penalty up to \$500 may apply for failure to obtain preauthorization.
lf you are pregnant	Office visits	Benefits paid based on the corresponding medical benefit.	Not covered	<u>Cost sharing</u> does not apply to certain <u>preventive services</u> . Depending on the type of service, <u>deductible</u> or <u>coinsurance</u> may apply.
	Childbirth/delivery professional services	No cost share	Not covered	None
	Childbirth/delivery facility services	\$150 <u>copayment</u> /day, up to a maximum \$600 per admission	Not covered	Preauthorization is required. A penalty up to \$500 may apply for failure to obtain preauthorization.
	Home health care	No cost share	Not covered	Preauthorization is required. Coverage is limited to 60 visits per calendar year.
If you need help recovering or have other special health needs	Rehabilitation services	<b>Office/Outpatient:</b> \$40 copayment/visit; <b>Inpatient:</b> No cost share	Not covered	Coverage for outpatient speech, physical, and occupational therapy is limited to 60 visits each per calendar year. Chiropractic manipulation therapy is limited to 24 visits per calendar year.
	Habilitation services	Benefits paid based on the corresponding medical benefit.	Not covered	Coverage includes, but is not limited to, the diagnosis of Autism Spectrum Disorder. Services are limited to: Speech, Language, and Occupational Therapy – 60 visits per

\* For more information about limitations and exceptions, see the FEHB Plan brochure RI 73-699 at www.aultcare.com/fehb.

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
				calendar year, Therapies for Applied Behavioral Analysis – 20 hours per week, and Mental/Behavioral Health Outpatient Services.
	Skilled nursing care	No cost share	Not covered	Preauthorization is required.
	Durable medical equipment	No cost share	Not covered	Preauthorization is required for any item greater than \$2,500.
	Hospice services	No cost share	Not covered	Preauthorization is required.
If your child needs dental or eye care	Children's eye exam	\$40 <u>copayment</u> /visit, plus all charges over maximum plan payments.	Not covered	Coverage is limited to eye exams through age 17. Also refer to Vision Plan for additional coverage details.
	Children's glasses	Various payments	Not covered	Refer to Vision Plan for coverage details.
	Children's dental check-up	30% <u>coinsurance</u>	Not covered	Refer to Dental Plan for coverage details.

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your FEHB Plan brochure for more information and a list of any other excluded services.)				
<ul> <li>Abortion (except in cases of rape, incest, or when the life of the mother is endangered)</li> <li>Cosmetic Surgery</li> <li>Dental Care</li> </ul>	<ul> <li>Long-Term Care</li> <li>Routine Eye Care (adult)</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul> <li>Routine foot care (except when under treatment for metabolic or peripheral vascular disease such as diabetes)</li> <li>Weight Loss Programs</li> </ul>		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your FEHB Plan brochure.)				
<ul> <li>Acupuncture (if prescribed for lower back pain rehabilitation purposes)</li> <li>Bariatric Surgery</li> </ul>	<ul> <li>Chiropractic Care</li> <li>Habilitative Services</li> <li>Hearing Aids</li> </ul>	<ul><li>Infertility Treatment</li><li>Private Duty Nursing</li></ul>		

Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the FEHB Plan brochure, contact your HR office/retirement system, contact your plan at 330-363-6360 or 1-800-344-8858 or visit <u>www.opm.gov.insure/health</u>. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal. For information about your appeal rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your FEHB Plan brochure. If you need assistance, you \* For more information about limitations and exceptions, see the FEHB Plan brochure RI 73-699 at www.aultcare.com/fehb. Page 5 of 7

can contact: AultCare Customer Service Center at 330-363-6360 or 1-800-344-8858, or send your appeal in writing to our Grievance and Appeal Coordinator at P.O. Box 6029, Canton, Ohio 44706-0910.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 330-363-6360 / 1-800-344-8858.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 330-363-6360 / 1-800-344-8858.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 330-363-6360 / 1-800-344-8858.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 330-363-6360 / 1-800-344-8858.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$30
Hospital (facility) <u>copayment</u>	\$150 per day
Other <u>copayment</u>	varies

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$830	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$890	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$0
Specialist copayment	\$30
Hospital (facility) <u>copayment</u>	\$150 per day
Other <u>copayment</u>	varies

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:			
Cost Sharing			
Deductibles	\$0		
Copayments	\$720		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$740		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayment	\$30
Hospital (facility) <u>copayment</u>	\$150 per day
Other <u>copayment</u>	varies

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this	example, Mia would pay:	
	Cost Sharing	

Cost Shaning				
Deductibles	\$0			
Copayments	\$500			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$500			

The plan would be responsible for the other costs of these EXAMPLE covered services.

#### English

# AultCare/Aultra Notice Tag Lines for the State of Ohio

This Notice has Important Information. This notice has important information about your application or coverage through AultCare /Aultra. Look for key dates in this notice. You may need to take action by certain deadlines to keep your health coverage or help with costs. You have the right to get this information and help in your language at no cost. Call Local: 330.363.6360 Outside Stark County: 1.800.344.8858 TTY Local: 711 Outside Stark County: 711

## Spanish

Español

Este Aviso contiene información importante. Este aviso contiene información importante acerca de su solicitud o cobertura a través **AultCare/Aultra**. Preste atención a las fechas clave que contiene este aviso. Es posible que deba tomar alguna medida antes de determinadas fechas para mantener su cobertura médica o ayuda con los costos. Usted tiene derecho a recibir esta información y ayuda en su idioma sin costo alguno. Llame al **Local : 330.363.6360 Fuera del condado de Stark : 1.800.344.8858 TTY Local : 711 Fuera del condado de Stark : 711** 

#### Chinese

中文

本通知有重要的訊息。本通知有關於您透過 AultCare/Aultra 保险公司 提交的申請或保險的重要訊息。請留意本通知內的重要 日期。您可能需要在截止日期之前採取行動,以保留您的健康保險或者費用補貼。您有權利免費以您的母語得到本訊息和幫助 。請撥電話 本地: 330.363.6360 斯塔克縣外: 1.800.344.8858 TTY 線 本地:711 斯塔克縣外: 711。

#### German

#### Deutsche

Diese Benachrichtigung enthält wichtige Informationen. Diese Benachrichtigung enthält wichtige Informationen bezüglich Ihres Antrags auf Krankenversicherungsschutz durch AultCare/Aultra. Suchen Sie nach wichtigen Terminen in dieser Benachrichtigung. Sie könnten bis zu bestimmten Stichtagen handeln müssen, um Ihren Krankenversicherungsschutz oder Hilfe mit den Kosten zu behalten. Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Rufen Sie an unter Local: 330.363.6360 Außerhalb von Stark County : 1.800.344.8858 TTY –Linie Local: 711 Außerhalb von Stark County : 711

#### Arabic

العربية

يحوي هذا الاشعار معلومات هامة. يحوي هذا الاشعار معلومات مهمة بخصوص طلبك للحصول على التغطية من خلا شركة التأمين AultCare/Aultra ابحث عن التواريخ الهامة في هذا الاشعار. قد تحتاج لاتخاذ اجراء في تواريخ معينة للحفاظ على تغطيتك الصحية او للمساعدة في دفع التكاليف. لك الحق في الحصور على المعلومات والمساعدة بلغتك من دون أي تكلفة. اتصل بـ330.363.636 خارج مقاطعة ستارك :1.800.344.8858 لخط TTYالمحلي: 711 خارج مقاطعة ستارك :711

#### Pennsylvania Dutch

Deitsch

Die Bekanntmaching gebt wichdichi Auskunft. Die Bekanntmaching gebt wichdichi Auskunft baut dei Application oder Coverage mit AultCare/Aultra. Geb Acht fer wichdiche Daadem in die Bekanntmachung. Es iss meeglich, ass du ebbes duh muscht, an beschtimmde Deadlines, so ass du dei Health Coverage bhalde kannscht, odder bezaahle helfe kannscht. Du hoscht es Recht fer die Information un Hilf in deinre eegne Schprooch griege, un die Hilf koschtet nix Local: 330.363.6360 Außerhalb von Stark County : 1.800.344.8858 TTY – Linie Local: 711 Außerhalb von Stark County : 711.

#### Russian

русский

Настоящее уведомление содержит важную информацию. Это уведомление содержит важную информацию о вашем заявлении или страховом покрытии через Страховая компания AultCare/Aultra. Посмотрите на ключевые даты в настоящем уведомлении. Вам, возможно, потребуется принять меры к определенным предельным срокам для сохранения страхового покрытия или помощи с расходами. Вы имеете право на бесплатное получение этой информации и помощь на вашем языке. Звоните по телефону Местный: 330.363.6360 Вне Старка County : 1.800.344.8858 ТТУ линия Местный: 711 Вне Старка County : 711.

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#### **French** Français

Cet avis a d'importantes informations. Cet avis a d'importantes informations sur votre demande ou la couverture par l'intermédiaire de **Compagnie d'Assurance AultCare/Aultra**. Rechercher les dates clés dans le présent avis. Vous devrez peut-être prendre des mesures par certains délais pour maintenir votre couverture de santé ou d'aide avec les coûts. Vous avez le droit d'obtenir cette information et de l'aide dans votre langue à aucun coût. **Appelez Locale: 330.363.6360 En dehors du comté de Stark : 1.800.344.8858 ligne ATS Local : 711 En dehors du comté de Stark : 711** 

## Vietnamese

Việt Nam

Thông báo nàv cung cấp thông tin quan trong. Thông báo này có thông tin quan trọng bàn về đơn nộp hoặc hợp đồng bảo hiểm qua chương trình **Công ty Bảo hiểm AultCare/Aultra**. Xin xem ngày then chốt trong thông báo này. Quý vị có thể phải thực hiện theo thông báo đúng trong thời hạn để duy trì bảo hiểm sức khỏe hoặc được trợ trúp thêm về chi phí. Quý vị có quyền được biết thông tin này và được trợ giúp bằng ngôn ngữ của mình miễn phí. Xin gọi số **Địa phương: 330.363.6360 Bên ngoài của Stark County : 1.800.344.8858 TTY đường dây Địa phương: 711 Bên ng oài của Stark County : 711.** 

### **Cushite-Oromo**

Beeksisni kun odeeffannoo barbaachisaa qaba. Beeksisti kun sagantaa yookan karaa AultCare/Aultra tiin tajaajila keessan ilaalchisee odeeffannoo barbaachisaa qaba. Guyyaawwan murteessaa ta'an beeksisa kana keessatti ilaalaa. Tarii kaffaltiidhaan deeggaramuuf yookan tajaajila fayyaa keessaniif guyyaa dhumaa irratti wanti raawwattan jiraachuu danda'a. Kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabaattu. Lakkoofsa bilbilaa Local: 330.363.6360 Outside of Stark County: 1.800.344.8858 TTY Line Local: 711 Outside of Stark County: 711 tii bilbilaa.

Korean 한국어 본 통지서에는 중요한 정보가 들어 있습니다. 즉 이 통지서는 귀하의 신청에 관하여 그리고 AultCare/Aultra 보험 회사계획 을 통한 커버리지 에 관한 정보를 포함하고 있습니다. 본 통지서에서 핵심이 되는 날짜들을 찾으십시오. 귀하는 귀하의 건강 커버리지를 계속 유지하거나 비용을 절감하기 위해서 일정한 마감일까지 조치를 취해야 할 필요가 있을 수 있습니다. 귀하는 이러한 정보와 도움을 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 지역 : 330.363.6360 스타크 카운티 의 외부 : 1.800.344.8858 TTY 라인 지역 : 711 스타크 카운티 의 외부 : 711 로 전화하십시오.

#### Italian

Italiano

Ouesto avviso contiene informazioni importanti sulla tua domanda o copertura attraverso AultCare/Aultra. Cerca le date chiave in questo avviso. Potrebbe essere necessario un tuo intervento entro una scadenza determinata per consentirti di mantenere la tua copertura o sovvenzione. Hai il diritto di ottenere queste informazioni e assistenza nella tua lingua gratuitamente. Chiama Locale: 330.363.6360 Al di fuori di Stark County : 1.800.344.8858 TTY linea Locale: 711 Al di fuori di Stark County : 711.

## Japanese

日本語

この通知には重要な情報が含まれています。この通知には AultCare/Aultra 保険会社 の申請または補償範囲に関する重要な 情報が含まれています。この通知に記載されている重要な日付をご確認ください。健康保険や有料サポートを維持するには、 特定の期日までに行動を取らなけれげからない場合があります ご希望の言語による情報とサポートが無料で提供されます。 330.363.6360 スターク郡の外: 1.800.344.8858 TTY ライン ローカル: 711 スターク郡の外: 711 までお電話ください。

#### Dutch

Nederlands

Deze mededeling heeft belangrijke informatie. Deze mededeling heeft belangrijke informatie over uw aanvraag of dekking via AultCare /Aultra. Kijk naar belangrijke datums in deze mededeling. Het kan nodig zijn om actie te ondernemen binnen bepaalde termijnen om uw zorgverzekering te behouden of hulp met kosten te krijgen. U heeft het recht op deze informatie en hulp in uw taal zonder kosten. Bel Local: 330.363.6360 Buiten Stark County: 1.800.344.8858 TTY Line Local: 711 Buiten Stark County: 711.

#### Ukrainian

український

Це повідомлення містить важливу інформацію. Це повідомлення містить важливу інформацію про Ваше звернення щодо страхувального покриття через Страхова компанія AultCare/Aultra. Зверніть увагу на ключові дати, вказані у цьому повідомленні. Існує імовірність того, що Вам треба буде здійснити певні кроки у конкретні кінцеві строки для того, щоб зберегти Ваше медичне страхування або отримати фінансову допомогу. У Вас є право на отримання цієї інформації та допомоги безкоштовно на Вашій рідній мові. Дзвоніть за номером телефону Місцевий : 330.363.6360 Поза Старка County : 1.800.344.8858 ТТҮ лінія Місцевий : 711 Поза Старка County : 711.

## Romanian

Română

Prezenta notificare contine informatii importante. Această notificare conține informații importante privind cererea sau acoperirea asigurării dumneavoastre de sănătate prin Compania de Asigurari AultCare/Aultra. Căutați datele cheie din această notificare. Este posibil să fie nevoie să acționați până la anumite termene limită pentru a vă menține acoperirea asigurării de sănătate sau asistența privitoare la costuri. Aveti dreptul de a obtine gratuit aceste informații și ajutor în limba dumneavoastră. Sunați la Locale : 330.363.6360 În afara Stark Judet : 1.800.344.8858 TTY linie Locale : 711 In afara Stark Judet : 711.

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You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.