



2023

PHARMACY *Reminders*



AulCare accepts both primary and secondary plans at the pharmacy counter. If you have primary and secondary coverage, present both ID cards to your pharmacist. Please show your most current ID card at your pharmacy as it contains important pharmacy information to process prescriptions.

If you are using a prescription medication coupon, discount, or other manufacture assistance programs, the discount amounts applied to your specialty medication or other qualified medication will not apply toward your deductible or out-of-pocket maximum.

Starting 1/1/2023, you can get certain diabetes testing supplies at no cost to you through your plan. You will be eligible for a CONTOUR NEXT ONE blood glucose meter and all related blood glucose testing supplies for \$0 copayment with a prescription and free meter coupon. **To order your free meter**, call 1-800-401-8440 and mention code CTR-OPX.

Review your formularies and tiers to learn which preventive maintenance drugs have a zero dollar copayment.

AultSaveRx is a pharmacy transparency tool allowing you to search for the most cost-effective price on any generic prescription. Access AultSaveRx via your online member portal.

Specialty medications have a 30-day supply limit and they must be filled at either Gentry Specialty Pharmacy or Optum Specialty Pharmacy.

For updated information regarding pharmacy documents, formularies, benefits, and specialty pharmacies, please visit www.aulcare.com/pharmacy-services.





PO Box 6910
Canton, OH 44706

Important Plan Information

QUESTIONS ABOUT YOUR PHARMACY INFORMATION?

Our team is here for you.

AulCare: 330-363-6360 or 1-800-344-8858 (TTY: 711)

Hours of Operation: Monday - Friday 7:30 am - 5:00 pm EST

You have the right to assistance and information in your language at no cost. To speak with an interpreter, call 330-363-6360 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 330-363-6360 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 330-363-6360 (TTY: 711)。AulCare/Aultra complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.