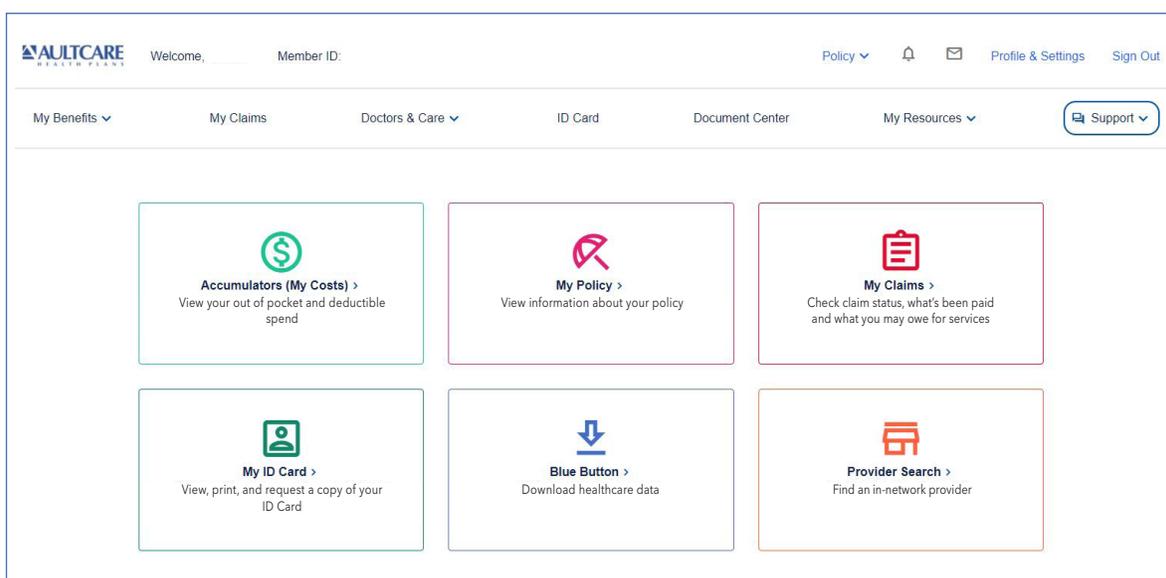


YOUR ONLINE ACCOUNT

AultCare’s online portal features an updated look and easy to access resources to enhance your experience and provide you with the tools you need to take an active role in your healthcare.

Follow these steps to login to your account:

- 1 Select **Account Login** on the homepage of www.aultcare.com.
- 2 Based on your account type (member, employer, provider, broker, vendor, or non-member), select the corresponding login button.
- 3 If you are an existing AultCare member, you will need to register for a new account regardless if you had an account on our old platform. You can use the same username when you register, but you may need to update your password.
- 4 All new AultCare members will need to register for an online account.



Features available on your online account:

-  **My Costs** – Accumulator information for easy-to-read calculations of deductibles and out-of-pocket costs.
-  **My Policy** – Information regarding your policy and plan benefits.
-  **My Claims** – Information regarding claims, including claim status, payments, and owed payments. Use this feature to also find Explanation of Benefit information for each claim.
-  **My ID Card** – Access to your member ID card. Through this feature, member ID cards can be downloaded, printed, or sent via postal mail.

 **Blue Button** – Download your healthcare personal records.

My Resources – A compilation of other resources available on the platform but vary dependent on your plan.

- Pharmacy Benefit Manager*
- HealthEquity*
- Medical Cost Estimator
- Other Coverage Information
- Explanation of Benefits FAQ

*If applicable