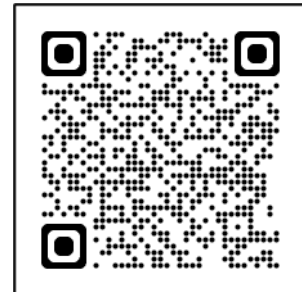## ONLINE PREMIUM PLATFORM

AultCare's new online premium payment platform offers intuitive tools to enhance your member experience, with flexible options to customize payments and invoicing to suit your needs.

How to Access Persona Pay

1. Go directly to www.personapay.com/marketplace, log in to your member portal and click on the Pay Now icon, or scan the QR code on this flyer.

2. Enter your Member ID, your Date of Birth and your ZIP code on the Secure Authentication screen and select Continue. Your Member ID may be found on a previous invoice or on your member portal.

3. Select your preferred payment method and payment schedule.

4. Initiate your first payment.

Contact Information

For more information, please contact AultCare Customer Service at 330-363-6360 or 1-800-344-8858 . TTY users can call 711. AultCare Service Center Hours are Monday through Friday 7:30 am to 5:00 pm EST. We may also be found at www.AultCare.com.