



## ONLINE PREMIUM PLATFORM

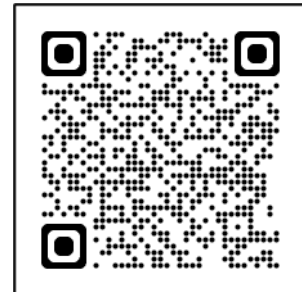
AultCare's new online premium payment platform offers intuitive tools to enhance your member experience, with flexible options to customize payments and invoicing to suit your needs.

### How to Access Persona Pay

1. Go directly to [www.personapay.com/marketplace](http://www.personapay.com/marketplace), log in to your [member portal](#) and click on the Pay Now icon, or scan the [QR code](#) on this flyer.

A screenshot of a web browser showing the AultCare Persona Pay login page. The page has a white background with a blue header containing the AultCare logo and the text "Access your account securely". Below the header, there are three steps: "1. Review your account", "2. Choose a payment option that is right for you", and "3. Pay easily and quickly". To the right, there is a "Secure Authentication" section with fields for "MemberID", "Date of Birth", and "Enter ZIP code", followed by a blue "Continue" button. At the bottom, there is a small link that says "Need help locating your member ID?".

2. Enter your [Member ID](#), your [Date of Birth](#) and your [ZIP code](#) on the Secure Authentication screen and select Continue. Your Member ID may be found on a previous invoice or on your member portal.
3. Select your preferred payment method and payment schedule.
4. Initiate your first payment.



### Contact Information

For more information, please contact AultCare Customer Service at 330-363-6360 or 1-800-344-8858 . TTY users can call 711. AultCare Service Center Hours are Monday through Friday 7:30 am to 5:00 pm EST. We may also be found at [www.AultCare.com](http://www.AultCare.com).