



## BE PREPARED

**Get the right care.** Whether that's finding the right doctor, specialist, therapist or something else altogether. Just use the Find a Provider button at [www.aultcare.com](http://www.aultcare.com) or contact the AultCare Customer Service department. Local: 330-363-6360 • Toll-Free: 1-800-344-8858 • Email: [aultcare@aultcare.com](mailto:aultcare@aultcare.com)

**Find care near you whenever you need it.** You get in-network coverage at hospitals, ambulatory care facilities and providers throughout a five-county area in Stark, Wayne, Holmes, Tuscarawas and Carroll Counties. With location options in more places, AultCare gives you more.

	Who usually provides care	Average wait time and cost	When to go
<b>Emergency Room</b> 	Doctors trained in emergency medicine	For non-emergencies: <b>4 hours</b> <b>\$1,145</b>	<ul style="list-style-type: none"> <li>• Symptoms feel life-threatening or disabling</li> <li>• Chest pain or severe shortness of breath</li> <li>• Major injury or broken bones</li> <li>• Sudden or unexplained loss of consciousness</li> </ul>
<b>Retail Health Clinic</b> 	Physician assistants or nurse practitioners	<b>30 minutes</b> <b>\$92</b>	<ul style="list-style-type: none"> <li>• Allergic reactions (minor)</li> <li>• Bumps, cuts, scrapes, rashes</li> <li>• Burning with urination</li> <li>• Burns (minor)</li> <li>• Cold, cough and sore throat</li> <li>• Sinus pain and fever (minor)</li> <li>• Eye or ear pain or irritation</li> <li>• Shots</li> </ul>
<b>Walk-in Doctor's Office</b> 	Family practice doctors	<b>30 minutes</b> <b>\$102</b>	<b>Same as retail health clinic plus ...</b> <ul style="list-style-type: none"> <li>• Asthma (mild)</li> <li>• Back pain</li> <li>• Nausea or diarrhea</li> <li>• Headache (minor)</li> </ul>
<b>Urgent Care Center</b> 	Doctors who treat conditions that should be looked at right away	<b>30 minutes</b> <b>\$133</b>	<b>Same as walk-in doctor's office plus ...</b> <ul style="list-style-type: none"> <li>• Animal bites</li> <li>• Sprains and strains</li> <li>• Stitches</li> <li>• X-rays</li> </ul>
<b>* Teladoc®</b> 	Board-certified doctors	<b>10 minutes</b> <b>\$45</b>	<ul style="list-style-type: none"> <li>• Cold &amp; flu symptoms</li> <li>• Allergies</li> <li>• Sinus problems</li> <li>• Respiratory infection</li> <li>• Skin problems</li> <li>• And more!</li> </ul>

Do you have health related questions or concerns? By calling 330-363-7620 or 1-866-422-9603, an operator will take your information and an experienced registered nurse will return your call.

### Money-saving tip

Visit hospitals and doctors that are in your plan. If you don't, you'll often pay much more out-of-pocket for your care.

\* Not all plans include the Teladoc® service. Please contact your AultCare representative to see if Teladoc® is included in your healthcare plan.