

Members who access the AultCare Commercial PPO, HMO, Select, and Premier Select networks can now receive care at all Ohio Cleveland Clinic Foundation (CCF) locations, from CCF providers, under the in-network level of benefit. This new agreement is effective with services incurred beginning September 1, 2023. CCF will continue to be in-network for PrimeTime Health Plan members.

What This Means:

- **Members no longer need a referral to the CCF from their providers.** However, prior authorizations for certain tests and procedures are still required. Refer to your plan for details.
- **Does this Impact the Partnerships/In-Network Status with University Hospitals?**
- No. AultCare has multiple positive collaborations with University Hospitals (UH). We look forward to building upon our success together. Members can still take advantage of UH's in-network status.
- **What about Aultman Employee Network (AEN) members wanting to access CCF providers or facilities?**
- Mercy will remain out of network and all other CCF facilities will be considered network (tier 2).
 - **Excluded: Heartland Network.**

CCF Locations:

- Existing AultCare Network CCF facilities, such as: Akron General, Medina, Mercy, Union, and Wooster
- Main campus (downtown Cleveland)
- All other Ohio CCF facilities and physicians

AultCare's Position:

- For nearly 40 years, AultCare has worked to keep people healthy by providing excellent coverage with a wide array of providers and facilities.
- AultCare prioritizes individual choice in healthcare decisions. Adding CCF as an in-network provider eases member access to additional facilities and providers, especially when seeking more specialized care.
- We continue to strengthen collaborations and explore new ideas that move us closer to our ultimate goal - creating healthier individuals and communities throughout the region.

Final Note:

The AultCare Network Hospitals flyer included in this blog does not always reflect the exact way facility names are listed in our provider directory. The provider directory lists the legal name, which may not include the overall organization. For example, Cleveland Clinic Hillcrest Hospital may be listed as Hillcrest Hospital.