



# *Mondays with Mike*

## AULTCARE

## Culture Killers

Culture is such a buzzword when it comes to defining a family, a team, an office, a church, a workplace, and so many other organizations. Culture can be defined as the words, actions, and behaviors that are done over and over in those settings. The environment that is produced by those qualities becomes that entity's culture.

While we work hard to nurture and develop a healthy, productive culture, we need to be mindful of what Suzi Lantz and GiANT International call "Culture Killers."

Those "Culture Killers" include:

1. Lack of clarity. Everyone needs to know their role, responsibilities, what is valued in the organization, and what the vision is for the work that is being done.
2. Not going to the "source" when conflict arises. To avoid drama, gossip, and misinformation, do not go to a third party. Go to the information source and structure the conversation to handle it. Be clear and professional.
3. Dealing with conflict with the wrong medium. The best way to handle conflict is by doing it face to face. The worst ways are social media, texting, and email.

This week, let's do a quick "Culture Killer" assessment by reflecting upon the three suggested "checkpoints" along our culture journeys. We will bring life to our organizations' cultures as we attack the needs in a productive way.

Have a "life-giving" week in your environments!

