



MONDAYS

with Mike

Setting the example . . . and the tone!

In the leadership booklet Lead Right, author Steve Ventura shares that the most powerful tool in our leadership toolbox is leading by example.

We have strong influence on the thoughts and behaviors of our employees and teammates – probably much stronger than we even know. Regardless of what appears in job descriptions, codes of conduct, and employee handbooks, our behavior is the real performance standard that team members will follow. They'll rightfully assume that it's okay and appropriate to do whatever we do. Why wouldn't they? So, it's critical that we set the proper example and desired tone . . . that we model the performance and behavior that we expect from others.

There's no rocket science here – it's pretty simple stuff. Just pretend that everyone on our team is from Missouri ("The SHOW ME State"). From conduct to commitment . . . attendance to attitude . . . respect to responsibility . . . work ethic to ethics at work – SHOW our people what we want them to do.

This week, let's double down on our positive leadership examples and the tone that goes along with those skills!

Have a "SHOW ME" week!