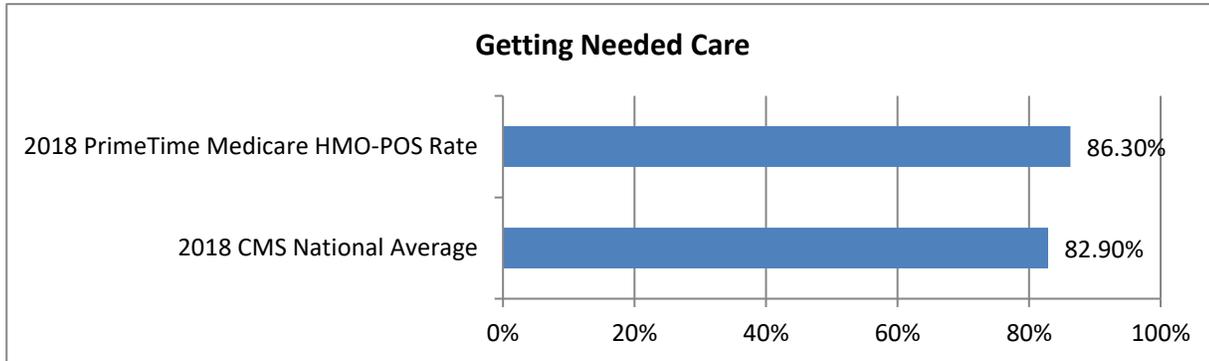


Getting Needed Care & Getting Needed Prescription Drugs -

Getting Needed Care

How often was it easy to get the care, tests, or treatment you needed?

How often did you get an appointment to see a specialist as soon as you needed?

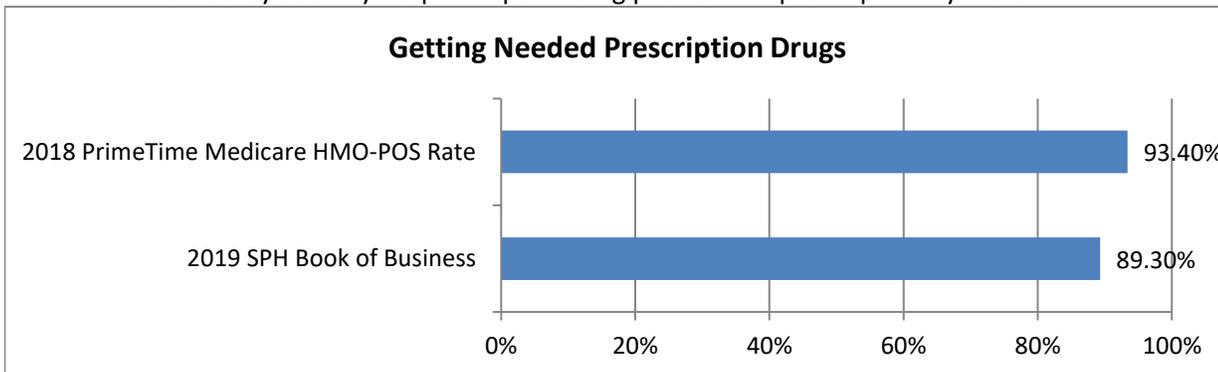


Getting Needed Prescription Drugs

How often was it easy to use your prescription drug plan to get the medicines your doctor prescribed?

How often was it easy to use your prescription drug plan to fill a prescription at your local pharmacy?

How often was it easy to use your prescription drug plan to fill a prescription by mail?



**CMS National Data unavailable for this measure

The source for certain health plan measure rates and benchmark (averages and percentiles) data ("the Data") is Quality Compass 2018 and is used with the permission of the National Committee for Quality Assurance ("NCQA"). Any analysis, interpretation or conclusion based on the